

"The system is ridiculously easy to use (with a great customer service team) and came in extremely handy with scheduling random events due to being remote, and needing to schedule only a certain number of students in the building for pictures, materials pickup, etc. " says Kara, Information Systems Analyst

1. Summary and Background

Community Unit School District 303 (CUSD #303) is a K-grade 12 school district in the Fox River Valley serving about 12,000 K-12 students. The district operates eleven elementary schools, two middle schools, two high schools, and an early child care center. Due to their size and complexity CUSD #303 would require a robust and flexible online scheduling option.



2. Case Evaluation

In 2015 CUSD #303 reached out to pickAtime looking for a cost-efficient scheduling alternative for their district for Parent-Teacher Conferences. CUSD #303 anticipated that their Parent-Teacher Conference events would have roughly around 20-30 teachers per middle/ elementary school event and could have upwards to around 200 for each of their two High schools. With this in mind, CUSD #303 also needed the scheduling option to be easy to set up and use. The scheduling solution would have to allow the following:

- Allow their teachers to have teams and access to their event schedule reports
- Allow their parents to receive confirmation/reminder emails
- Will not allow double booking
- Flexible and ease of access for parents
- Able to handle large loads of parents entering and booking in a short span of time
- It would have to be secure
- This scheduling option would also need to be a reasonable rate

3. Proposed Solutions

PickAtime was easily able to handle all the requirements that the CUSD #303 district required and offered a reasonable solution with an annual custom pricing package. This package encompassed all of the Parent-Teacher events for all of their schools as well as for any none parent-teacher conferences. PickAtime also offers a complimentary customer service team, YouTube, and a help center.

4. Implementation

CUSD #303 ran its first pickAtime event in Autumn of 2015 to great success. Since their initial event, CUSD #303 has continued to use pickAtime to run their annual Parent-Teacher Conferences (face to face and virtual). They have also begun using pickAtime's flexible scheduling system to schedule events such as:

- Locker Clean-up
- Freshman Orientation
- Remote Student Photo Appointment
- New Student Chromebook Pick Up
- Materials Pickup
- Placement Test Appointments
- Student Textbook Pick Up
- WEB Orientation
- CogAT Testing Remote Students

5. Data Stats Reference

<https://district.d303.org/about/index>